

Sentry-go Quick Monitors

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Windows PCs & Servers are often the life-blood of your IT investment. Even if you're using tablets, mobile or cell technology to access them, you're probably using servers behind the scenes to run the underlying systems.

Monitoring them is more important than ever, especially in today's 24 x 7, but budgets too are being squeezed. What can you do ?

Do you ...

- Have one or more servers you wish to monitor ?
- Want to monitor one or more key tasks ?
- Provide 3rd party support to your customers ?
- Host customer systems yourself?

- Do you want to ...
- Ensure your systems are up & running ?
- Ensure they're working within limits ?
- Ensure customers aren't receiving errors ?
- Be notified ASAP of faults ?
- Respond automatically to known faults ?
- Automate your monitoring process in a quick & easy way ?

Welcome to Sentry-go®

Sentry-go is a range of quick & easy to use monitoring solutions for the Windows platform, allowing you to monitor what you want, when you want! Originally launched back in 2001 as a single monitor, it has grown into a complete monitoring package for the Windows server environments.

Our Quick Monitor range is an extremely flexible, yet very affordable solution targeted at key environments and technologies. Proven over many years, Quick Monitors can provide dedicated monitoring alongside an existing solution or provide total coverage across your systems.

Choose the monitor that's right for you and within minutes you'll be up and monitoring. It really is that simple!

All the features you need, at a price you'll like! Sentry-go. Be proactive, not reactive!

The Sentry-go Quick Monitor range

Whether you're looking to monitor files & directories, or your SQL Server databases, Sentry-go Quick Monitors has an easy to use solution to meet your needs. Developed and enhanced over many years, this popular monitoring range continues its quest of making things quick easy to use.



Quick File Monitor

Monitor file counts & sizes, folder & file changes, folder & file access, changes to files within a given time, new and deleted files etc.



Quick Disk Space Monitor

Monitor available your server's available disk space, in terms of space or percentage. Put simply, it does what it says ... easily!



Quick Service/Process Monitor

Check the status of Windows services & processes. Automatically restart failed services, ensure required processes are running & terminate unauthorised applications.



Quick Print Server Monitor

Monitor the status of your Windows print server, including the status of local printers, print queues and print jobs. Also monitor print services & available disk space.



Quick File & Print Monitor

Combining the power of the Quick File and Quick Print Server monitors, you can monitor files & folders as well as your print server, queues & jobs, all in one!



Quick IIS Web Monitor

Can your customers can access your web & FTP sites ? Check automatically along with TCP/IP ports, services, disk space, system performance & logs.



Quick SQL Server Monitor

Easily monitor your SQL Server & database environment, including services & logs, database connectivity, SQL Server locking & performance.

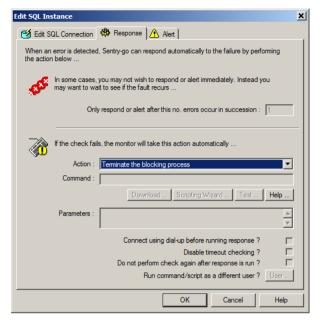


Quick Server Monitor

Monitor your Windows application, DC or AD server including service/process status, TCP/IP port monitoring, disk space, system performance & log files.

Automatic response & alerting

When a monitored issue occurs, Sentry-go Quick Monitors give you a whole host of easy to use, configurable options.



For common faults you might want the monitor to automatically attempt a repair – e.g. to restart a failed service, terminate a locked SQL server connection or clear down temporary files to reclaim disk space.

Alternatively, the monitor can inform you, using the most appropriate method for the day/time. For example, alerts can be sent by email, SMS or network message.



Web reporting built-in

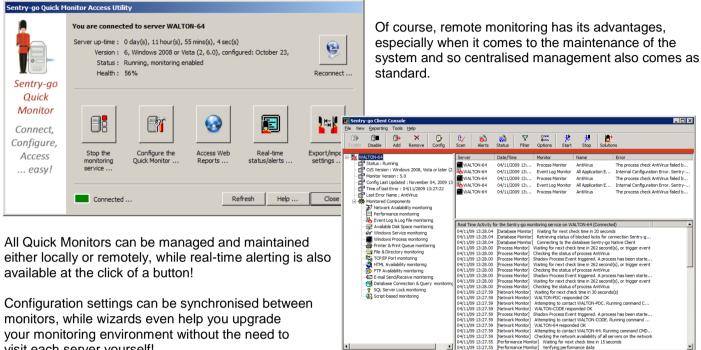
All Quick Monitors come with a fully integrated web server, giving you immediate access to a whole host of information direct from your desktop browser.

From alerts & status through to more specific reports such as SQL Server activity, print queues & services, web reporting puts you in control, locally or remotely.



Centralised management, local benefits

One of the keys to the Quick Monitor's success is its monitoring location - directly on the server. This not only removes excessive reliance on the network, but also puts them in the best position to monitor and take action when needed.



Configuration settings can be synchronised between monitors, while wizards even help you upgrade your monitoring environment without the need to visit each server yourself!



Enterprise power at your fingertips



Being built on the underlying Sentry-go monitoring framework, Quick Monitors have even more benefits to share. If you need to add a monitoring feature that's not part of the Quick Monitor installed, simply add the new monitoring component licence to your existing installation!

For larger organisations, the Enterprise system offers additional features by consolidating monitoring data from all your Quick Monitors and reporting on them in a single, easy to use view.

Help when you need it



The web is a wealth of technical information, as long as you know where to look!

When Sentry-go triggers an alert, it may be the first time you've seen or encountered a particular error message, but it's probably isn't the first time it's appeared. In many cases, there will be a fix, update or workaround that others have - and you can use directly, while in others, pointers as to the possible cause of the fault can point you in the right direction.

Sentry-go Solutions, a free web site for our customers uses the details captured by the Quick Monitor to access this information using predefined search engines, or custom searches. When accessed from within the monitor, error details are passed automatically to the site which can then be used to find solutions.

Alternatively, as a Sentry-go customer you can access the site directly and enter your error details manually. It really is that simple!

Monitoring options at a glance

The following table shows which monitoring features come with which Quick Monitor. Remember, you can always add individual components to a Quick Monitor to meet your exact needs.

| Monitoring Option | Windows Server | IIS Web | SQL Server | File & Print | Print Server | Service/ Process | File/ Directory |
|-------------------------------|-------------------|---------|---------------|-----------------|-----------------|---------------------|--------------------|
| | | | | | | | |
| Heartbeat monitoring | Yes | Yes | Yes | Yes | Yes | | |
| Network availability | Yes | Yes | Yes | Yes | Yes | | |
| | Yes | Yes | Yes | Yes | Yes | Yes | |
| | Yes | | | | | Yes | |
| Software & system performance | Yes | Yes | Yes | Yes | Yes | | |
| Event logs | Yes | Yes | Yes | Yes | Yes | | |
| Text-based log files | Yes | Yes | Yes | Yes | Yes | | Yes |
| Available disk space | Yes | Yes | Yes | Yes | Yes | | |
| Web/URL access | | Yes | | | | | |
| FTP access | | Yes | | | | | |
| E-mail send/receive | | | | | | | |
| Firewall & TCP/IP port access | Yes | Yes | | | | | |
| SQL Connection & guery | | | Yes | | | | |
| SQL Server blocking | | | Yes | | | | |
| Print queue | | | | Yes | Yes | | |
| Files & directories | | | | Yes | | | Yes |
| Custom scripted monitoring | | | | | | | |

Free evaluation

Whatever your needs, Sentry-go Quick Monitors offer you an ideal, easy to use and affordable solution. Why not see for yourself by downloading a free 21-day evaluation at <u>http://www.sentry-go.com/evaluations.aspx</u>.

Find our more at http://www.Sentry-go.com, or contact us on (+44) (0)208 144 4141.



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